

MAY 2010

Number of guests who have answered: 964 people



	Yes	No
Have you stayed here before?	349	432

How is your satisfaction with your room?	803	192	14	6	1
How is your satisfaction with the restaurant?	518	339	97	24	9
How is your satisfaction with the location of the hotel?	710	325	52	9	4
How is your satisfaction with the transport to and from the hotel?	373	242	74	8	5
How is your overall satisfaction with the hotel?	597	335	35	3	1
How would you rate the overall service at the hotel?	664	333	26	35	2
How likely is it that you would recommend the hotel to a friend or relative?	732	234	4	10	2
<b>Total</b>	<b>4397</b>	<b>2000</b>	<b>190</b>	<b>95</b>	<b>24</b>