

Guests Satisfaction Survey

October 2009

Number of guests that have answered: **625 people**

Have you stayed here before?

Yes	No	No answer
267	296	23

How is your satisfaction with your room?

					No answer
586	154	11	4		6

How is your satisfaction with the resturant?

357	257	87	19	6	46
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How is your satisfaction with the location of the hotel?

519	187	39	8	1	14
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How is your satisfaction with withe the transport to and from the hotel?

268	181	68	5	5	190
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How is your overall satisfaction with the hotel?

433	262	29	2	1	18
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How would you rate the overall service at the hotel?

501	255	20	35	1	23
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How likely is it that you would recommend the hotel to a friend or relative?

467	191	21	9		12
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Total

3131	1487	190	82	14	309
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